2. Pack an emergency kit bag – suggested items to include:

- ☐ **Water**
- ☐ **Non-perishable food**
- ☐ **First aid kit**
- ☐ **Battery operated radio and torch**
- ☐ **Spare batteries**
- ☐ **Clothes**
- ☐ **Sleeping gear**
- ☐ **Medications**
- ☐ **Travel hygiene pack**
- ☐ **Wallet / purse**
- ☐ **Mobile devices and chargers**
- ☐ **Spare keys**
- ☐ **Emergency contact numbers**
- ☐ **Important documents and items**
- ☐ **Pet essentials.**

Tip: Store your emergency kit bag in a convenient location, and make sure everyone in your household knows where it is.

3. Know how to respond:

- Learn about the safety measures for your residence including escape routes and emergency warning systems
- Identify who will need assistance during an emergency and know how to enact your emergency plan.

Tip: Download the State Government ServiceWA app to receive notifications about warnings in your local area and follow the advice of emergency services.

Safety and emergency contacts:

Emergency Services (Fire, Police and Ambulance)	**000**
National Relay Service (Text emergency relay service, for hearing and speech impaired)	**106**
Department of Fire and Emergency Services (Emergency information line)	**13 3337**
WA Police Force	**131 444**
State Emergency Service	**132 500**
Bureau of Meteorology Warning Service	**1300 659 210**
Western Power	**13 13 51**
Alinta Gas	**13 13 52**
Water Corporation	**13 13 75**
Australian Red Cross	**1800 733 276**
Department of Communities (Disaster response hotline)	**1800 032 965**
Lifeline (crisis support)	**13 11 14**
City of Stirling Community Patrols	**1300 365 356**

The City of Stirling has taken all reasonable care in preparing this information; however, it is provided as a guide only. It is not legal advice and should not be relied upon as such. The City of Stirling does not accept liability for any claim which may arise from any person acting or refraining from acting on this information.

City of Stirling
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Emergency Preparedness Guide



Essential steps to safeguard your family

Are you prepared for an emergency?

Emergencies can happen at any time and for various reasons. This guide provides practical steps to help residents prepare for and stay safe during emergencies.



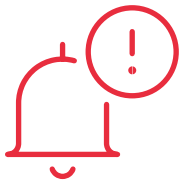
Prepare

Follow these steps to help you prepare for an emergency

1. Develop an emergency plan:

- Consider when you will leave, where will you go and how will you get there
- Think about the resources and supplies you will need
- Identify any people or animals who will need assistance
- Discuss your plan with people around you including family, friends, and neighbours.

Tip: Explore the Red Cross website at **www.redcross.org.au/prepare** for assistance with emergency planning.



Act

Follow these steps during an emergency

1. Gather information:

- Be aware and vigilante of your surroundings
- Stay in touch with family, friends, and neighbours
- Listen to AM radio 720 ABC or 882 6PR
- Check for alerts and warnings on Emergency WA **www.emergency.wa.gov.au**
- Check for official updates from emergency services via media and social media.

Tip: For the latest road impact information, visit the Main Roads Travel Map via **www.mainroads.wa.gov.au** or call 138 138.

2. Call for help:

- Fire, Police and Ambulance: **000**
- Western Power: **13 13 51**
- Alinta Gas: **13 13 52**
- State Emergency Service: **132 500**
- Water Corporation: **13 13 75**

Tip: Downloading the Emergency Plus app provides emergency services with your GPS location when you call for help.

3. Decide what action you should take:

- Follow directions from emergency services
- Decide if you are going to leave or stay
- If it is safe to stay, organise resources and supplies you may need.

Tip: If safe, check on others around you such as neighbours, family, friends and pets.

4. Monitor the situation:

- Check for official updates from emergency services
- Consider your long-term options – should you leave, and is it safe to go somewhere else?



After an emergency

Reach out to your support network and community support services for assistance. Contact your insurance company if your property has sustained damage and remember to check for hazards before you commence cleaning up.